

Senior Access Control and Video Technician – Dallas

Elevate Your Career with iTech Digital!

About the Role:

Are you an experienced technician looking to take your skills to the next level in a dynamic and supportive environment? iTech Digital is seeking a talented Senior Access Control and Video Technician to join our Dallas team. You'll be working on cutting-edge video surveillance, access control systems, and intrusion alarm systems, ensuring our clients receive top-tier service and security solutions. This is a fully remote position based in Dallas, TX with opportunities for growth, competitive pay, and excellent benefits.

Key Responsibilities:

- Perform installation, service, configuration, troubleshooting, and repair activities on video surveillance systems, access control systems, intrusion alarm systems, and network infrastructure.
- Develop strategies for running and terminating cabling (Coaxial, Category, Access, etc.) in complex, busy environments.
- Set up, mount, and install DVRs, NVRs, PoE switches, and low-voltage power supplies.
- Troubleshoot and resolve low voltage electrical, cable, computer hardware, and software issues.
- Read and interpret blueprints, diagrams, schematics, and specifications to ensure precise installations.
- Stay current on various product lines and technologies.
- Manage your assigned inventory, tools, and equipment efficiently.
- Complete and submit detailed, accurate paperwork on time.
- Ensure all assigned jobs are completed on schedule and within budget.
- Act as a knowledge resource for the Field Service Team, sharing expertise and best practices.
- Provide exceptional customer service in a friendly and professional manner.

Experience & Requirements:

- Minimum 5 years of low voltage experience as a security installer in video, intrusion, and access control.
- Willingness to travel overnight 50% of the time.
- Always maintain a professional appearance and strong interpersonal communication skills.
- In-depth understanding of security technology, tools, and installation techniques.
- Comfortable climbing ladders, operating lifts, and working at varying heights.
- Comfortable working in both indoor and outdoor environments with a flexible schedule, including days, overnights, and some weekends.

- Able to lift objects weighing up to 70 lbs.
- Must provide your own basic hand tools.
- Valid Driver's License with strong driving record.
- Must pass background check and drug screening.
- Military, Supervisory, Retail experience welcome.
- Expertise with Bosch Intrusion and Mercury Hardware welcome.

Benefits & Compensation:

- \$35-\$45 per hour based on experience and skills
- Ongoing training and career development
- Comprehensive Health Benefits including Medical, Dental, and Vision
- 401k with company matching
- Van, tools, PPE, and AAA membership
- Per diem for travel
- Monthly bonuses for outstanding performance
- Cell Phone Allowance
- Gym Membership Allowance
- Generous Paid Time Off and 8 paid company holidays

Join a Team That Values You

iTech Digital is committed to fostering an inclusive environment that values every employee's contribution. We celebrate diversity and provide equal employment opportunities to all qualified individuals, regardless of race, color, gender, religion, age, national origin, disability, sexual orientation, or any other characteristic protected by law.

If you are ready to take your career to the next level and make a real difference, apply today! Submit your résumé and correspondence to hr@itechdigital.com.